



master planned communities

Thank you for taking a few moments to complete this survey. We continually strive to provide our homeowners with a *Quality Home* and the best *New Home Buying* experience possible. We value your efforts in helping us to achieve this goal.

DESIGN GALLERY SURVEY

NAME: _____

HOMESITE/COMMUNITY: _____

Description/Identification of Survey Item For each item identified below, please circle the number to the right that best describes your visit to the Design Gallery. Use the scale as a guideline for answering the questions.	Scale				
	P o o r	B e l o w	A v e r a g e	A b o v e r	E x c e l l e n t
Design Gallery Consultant: Organized, knowledgeable, courteous, professional, helpful	1	2	3	4	5
Design Gallery Appointment: Sufficient time allotted, documents explained clearly, adequate color samples available	1	2	3	4	5
Design Selections: Pricing clear, options available explained thoroughly, questions answered promptly	1	2	3	4	5
Colors/Samples: Colors available, sample sizes	1	2	3	4	5
Design Gallery Appearance: Clean, neat, comfortable atmosphere	1	2	3	4	5
Overall rating of your Design Gallery Consultant	1	2	3	4	5
Overall rating of Selections, Colors and Samples available	1	2	3	4	5
Overall rating of the Design Gallery appearance	1	2	3	4	5
Overall rating of your experience at the Design Gallery	1	2	3	4	5

What can we do to make the selection process easier? _____

What would you like to see us change about the selection process? _____

Additional Comments: _____

Please return your completed survey to:
 Landmark 24 Design Gallery
 Attention: Design Gallery Coordinator
 6605 Abercorn Street, Suite 104
 Savannah, Georgia 31405